

PwC at CloudWorld



Accelerating
breakthrough
performance

PwC at CloudWorld 2024

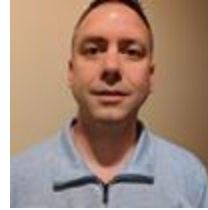
Team



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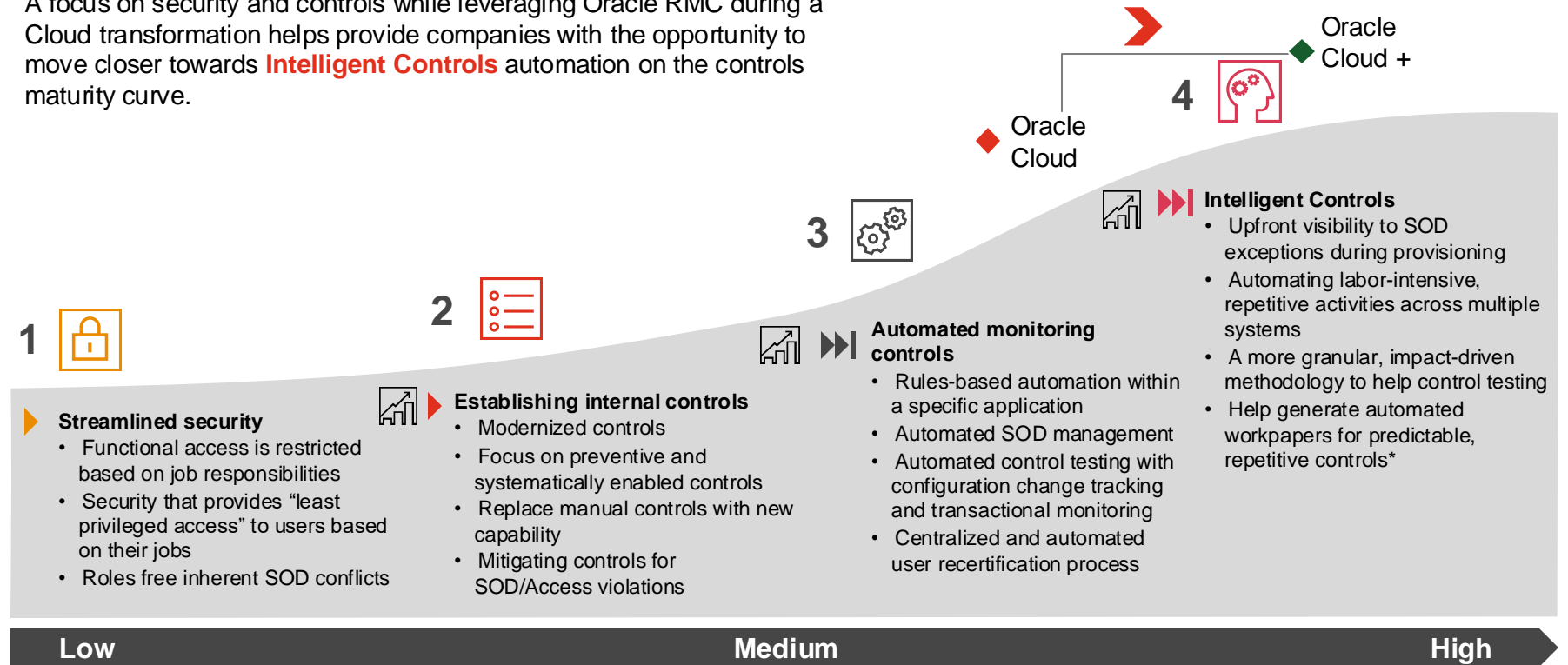


Arun Sridar
Senior Director of Software
Engineering, Teladoc



Benefits of a Security and Controls Focus

A focus on security and controls while leveraging Oracle RMC during a Cloud transformation helps provide companies with the opportunity to move closer towards **Intelligent Controls** automation on the controls maturity curve.



*may require additional software

First Line (Management)

Aging Bucket (Drilldown)

Name	Count of Incidents	Control ID	Aging Bucket
FA Audit - Asset Categories	2	14017	45 Days +
FRC Audit - Accounting Period Reopened	165	14007	45 Days +
FRC Audit - Approval Setting Changes at Journal Level	2	14015	45 Days +
PTP Audit - Audit for Matching Configuration	43	14021	45 Days +
PTP Audit - General Payables Options	2	14003	45 Days +
PTP Transaction - Force Approved Invoices	146	14023	45 Days +

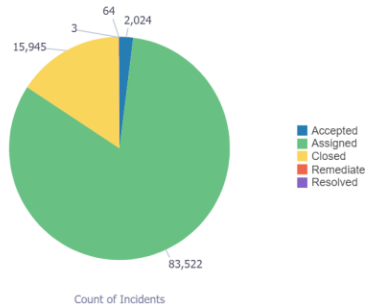
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Prompt

Name --Select Value--

Apply Reset

Incident Status Counts



Incidents Aging

Aging Bucket	Count of Incidents
31 - 45 Days	83165
45 Days +	360

AFC Transaction Controls

Financial Reporting Center

Control Name	Control Description	Count of Incidents	Pending Incidents	Closed Incidents
FRC Audit - Accounting Period Reopened	FRC Audit - Accounting Period Reopened	293	165	128

Procure to Pay

Control Name	Control Description	Count of Incidents	Pending Incidents	Closed Incidents
PTP Transaction - Force Approved Invoices	PTP AP Transaction - Force Approved Invoices	7,475	149	5,649
PTP Transaction - PO's with Overreceipt Tolerances greater than 5%	Identify PO's where the overreceipt tolerance was set over 5%	0	0	0

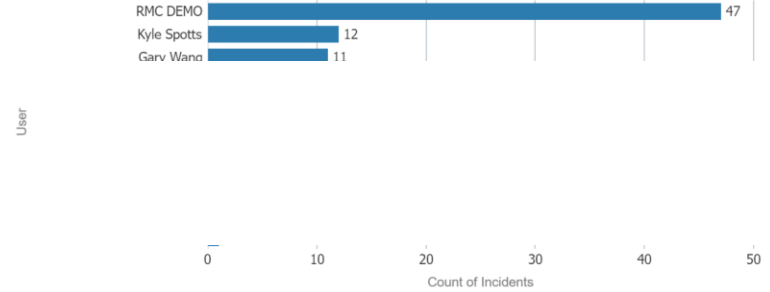
Second Line (Information Technology)

AFC Audit and Configuration Controls

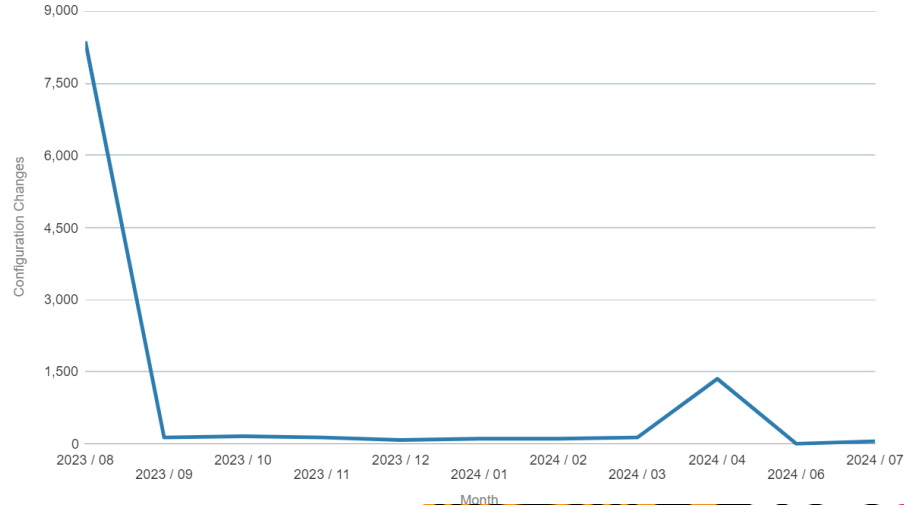
Accounts Receivable

Control Name	Control Description	Count of Incidents	Pending Incidents	Closed Incidents
AR Audit - Aging Methods	Advanced audit control that monitor and report changes in Aging Method Buckets Configuration	8	8	0
AR Audit - Allow Update to Receivables Due Date	Advanced audit control that monitor changes to the receivables profile option configuration "update due dates" that will allow users to make changes to due dates in AR.	4	4	0
AR Audit - AutoCash Rule Sets	Advanced Audit Control that monitor and report changes in AutoCash Rule Definition	8	8	0
AR Audit - Receivables System Options for AutoApply, AutoCash Rule and AutoMatch Rules	Advanced Audit Control that monitor and report changes to Use AutoApply, AutoMatch and AutoCash Rule Configurations under Receivables System Options at the Business Unit Level.	2	2	0

Configuration Changes By Users

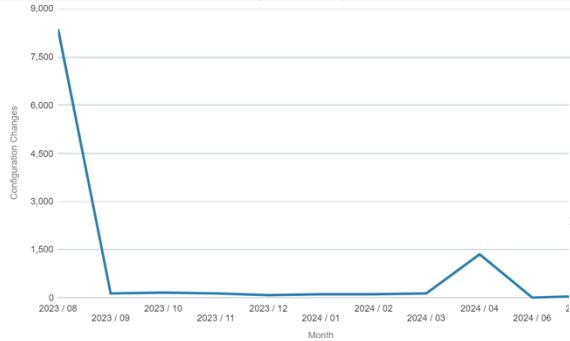


AFC Configuration Changes Over Time



Third Line (Internal Audit and Controllershship)

AFC Configuration Changes Over Time



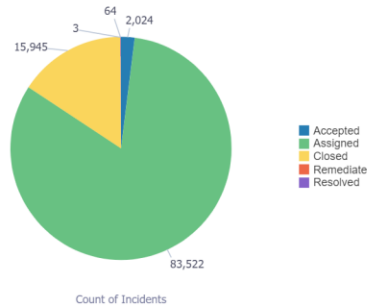
Advanced Financial Controls RMC Dashboard

Prompt

Name --Select Value--

Apply Reset

Incident Status Counts



Incidents Aging

Aging Bucket	Count of Incidents
31 - 45 Days	83165
45 Days +	360

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Appendix



Teladoc Health's Oracle Implementation & Scope

In 2022 & 2023, Teladoc Health undertook a phased greenfield implementation of Oracle Cloud solutions

ERP

- Order to Cash
- Procure to Pay
- Plan to Deliver
- Record to Report
- Acquire to Retire

EPM

- Financial Consolidation and Close
- Planning and Budgeting
- Account Reconciliation
- Enterprise Data Management

Risk Management Cloud

- Advanced Financial Controls
- Advanced Access Controls
- User Access Recertification
- Advanced Access Review

Prior to the implementation, Teladoc did not have a system capability equivalent to RMC; relied upon manual review controls

Lines of defense involvement and usage

